



Tuesday, February 15, 2011

Peter M. Morris
clark, duncan & morris, Inc.
P.O. Box 17304
Sugar Land, Texas 77496-7304

Dear Peter,

I wanted to express my appreciation for the hard work you and your team did in facilitating Rosetta's technology and network systems relocation project. You provided top-notch service, exceeded our scheduling goals, and overcame obstacles by adjusting for oversights and potential disruptions during the project.

clark, duncan & morris took care of all the details and provided a turnkey project solution for our Data & Network Server Room by moving Rosetta's systems from Denver, Colorado to our Tier IV DR site at StratITsphere in Katy, Texas. A second shipment, from Denver, containing printing, video/projection and desktop equipment was also sent to our headquarters in Downtown Houston.

The information you and Sherie brought to my attention regarding potential claims and minor damages was greatly appreciated. This enabled my team and me to immediately prevent any impact to Rosetta's end users. cd&m responded instantly to correct these minor issues, demonstrating their honesty and integrity. I was also pleased to be refunded a portion of the move costs as it was less than originally estimated. I would recommend you without hesitation and will hire you again if given the opportunity.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joey Rappaport', with a small flourish at the end.

Joey Rappaport
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