



August 10, 2011

Trudy D. Thomas
clark, duncan & morris, Inc.
P.O. Box 17304
Sugar Land, Texas 77496-7304

Dear Trudy,

I wanted to express our satisfaction and gratitude for the careful handling and personal oversight you and your team provided during our relocation from San Felipe Plaza in the Galleria to TOTAL Plaza in Downtown Houston.

Your firm demonstrated excellence and grace under pressure during every phase of our project. Any unexpected issue that arose was handled immediately, intelligently and professionally. Your crews were punctual, courteous and polite, even when asked to perform tasks outside their scope of work.

Your project managers were on site from start to finish, ensuring a quick response to challenges that we encountered. Move planning, furniture ordering and installation, and move execution were handled with precision and timeliness.

I highly recommend clark, duncan & morris and will continue to utilize your services in the future.

Sincerely,

A handwritten signature in black ink, appearing to read 'CDN', with a long horizontal flourish extending to the right.

Carla D. Nims
Vice President/Sr. Controller
NorTex Gas Storage Company, LLC
1201 Louisiana
Houston, Texas 77002