

October 11, 2011

Sherie Duncan  
Clark, Duncan & Morris, Inc.  
P.O. Box 17304  
Sugarland, TX 77496

Dear Sherie,

On behalf of NOV Monoflo, I would like to convey our sincere gratitude and satisfaction for the efforts of your team during our relocation. The personal attention and service we received was a breath of fresh air, and it made the daunting task of moving as painless as possible.

Clark, Duncan & Morris assisted us by ordering and installing office furniture, blinds, and artwork for our new facility. They also delivered a turnkey solution that allowed us to relocate our office and large warehouse over a weekend so that our business was operational on Monday.

From our first meeting, it was clear that Clark, Duncan & Morris would be the best choice for us. They provided competitive pricing, addressed all issues promptly, exceeded our timeline expectations, and exhibited the utmost professionalism.

It was an absolute pleasure working with you. We would confidently recommend your services to anyone and will hire you again if ever given the opportunity.

Respectfully,

A handwritten signature in blue ink that reads "Jim Putnam".

**Jim Putnam**  
General Manager  
jim.putnam@nov.com  
[www.monoflo.com](http://www.monoflo.com)